

Communications Regulatory Authority (CRA)

Publication Policy

13 April 2014

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1 Legal Basis

The following legal provisions provide the basis for this policy, but not exhaustively.

Emiri Decree No. (42) of 2014 establishing the Communications Regulatory Authority (CRA).

Article (4) of this Decree empowers the CRA to protect the rights and interests of the public and service providers in the market, promote transparency, etc.

Article (5) of the Telecommunications Law of 2006 empowers the Supreme Council of Information and Communication Technology (ictQATAR) to issue regulations, decisions, orders, rules, instructions and notices related to regulating the telecommunications sector.

Article (6) of the Telecommunications Law stipulates that the regulations, decisions, orders, rules, instructions and notices issued pursuant to this Law shall be transparent and non-discriminatory with respect to all service providers and other market participants. Making any decisions in accordance with the provisions of this Law and its Executive By-Law, which have different impact on any service provider or other market participant, shall not be deemed discriminatory if such decisions are due to circumstances particular to that service provider or other market participant.

2 Scope of this Policy

This policy covers the publication of all types of regulatory instruments and documents of the CRA.

3 Objective of this Policy

This document aims to set out the CRA's policy in relation to the publication of its various regulatory instruments such as regulations, decisions, orders, rules, instructions and notices.

4 Effective Date

The policy becomes effective upon its publication by the CRA.

5 Policy

5.1 General Policy

As a general policy, the CRA shall publish on its website a PDF version of the following documents in the interests of transparency and public benefit and accountability:

1. Policies;
2. Strategies;
3. Regulations;
4. Instructions;
5. Guidelines;
6. Licenses;

7. Decisions;
8. Orders;
9. Rulings;
10. Notices;
11. Rules;
12. Public consultation documents, followed by:
 - a. Responses to the public consultations. All responses will be treated as non-confidential unless confidential treatment of all or parts of a response has been requested in accordance with the procedures set out in the consultation documents.
 - b. Response of the CRA to the comments received.
13. Quality of Service (QoS) reports (e.g., results of QoS measurements submitted by service providers, results of QoS measurements conducted by the CRA or third parties, etc.);
14. Consumer satisfaction reports;
15. Market data;
16. Market analysis reports;
17. CRA annual reports; and
18. Any other documents, information or data as deemed appropriate by the CRA.

In addition to publishing these documents on its website, the CRA may publish in the press and other media, as and when it deems necessary, briefings about any of the above-listed documents for public interests and information.

5.2 Exceptional Cases

The CRA may not publish certain notices or market data in some exceptional cases, including but not limited to:

- a) If such documents contain confidential or sensitive information related to particular licensee(s); or
- b) If the CRA deems that the publication of such documents is not appropriate for the interests of the consumers, the development of the market, or the State of Qatar.

In all cases, the decision to publish confidential/sensitive notices or market data in full, in part or not at all remains at the sole discretion of the CRA.